



# Broadband contract

Name: \_\_\_\_\_ Surname: \_\_\_\_\_

Address: \_\_\_\_\_

VAT Number: \_\_\_\_\_ Company Registration Number: \_\_\_\_\_

Authorized Signatory: \_\_\_\_\_ ID Card Number: \_\_\_\_\_

Contact Number/s: \_\_\_\_\_

Email address: \_\_\_\_\_

*Kindly select your requested level of service:*

Speed (Download / Upload)	PPPoE	Bridge
35MB / 15MB	€80	€85
55MB / 15MB	€90	€95
50MB / 30MB	€100	€105
50MB / 50MB	€130	€135

*Should you prefer to select specific speed limits yourself kindly indicate below:*

**Custom Plan:** \_\_\_\_\_ MB (Download) / \_\_\_\_\_ MB (Upload): € \_\_\_\_\_ /month

Contract length in months (minimum 6 months): \_\_\_\_\_

Installation fee: FREE (with a pre-paid 2-year contract) / €100

*Please TICK any extras (OPTIONAL) (Prices are excluding VAT):*

- Web Filtering** (15% of monthly fee)  
*If selected, please specify what websites you would like filtered*

\_\_\_\_\_

- Fixed IP** (€25/year)
- Firewall Service** (€10/month)

Installation Successful: Yes / No Installation Date: \_\_\_\_\_  
Monthly Internet Charge (excl VAT) : \_\_\_\_\_

## Applicant's Declaration

I/We the undersigned request this Vanilla Broadband service begin with effect from the \_\_\_\_\_ (DD/MM/YYYY). This agreement terminates on \_\_\_\_\_ (DD/MM/YYYY).

I/We understand that this is a contract of sale and that whilst it is possible to upgrade internet service to a HIGHER monetary value, it is NOT possible to downgrade a service to a lower value.

I/We understand that this contract is subject to the following additional conditions:

- Billing is half-yearly in advanced. Failure to pay for the service within 10 days of the expiration date will result in disconnection.
- Service is governed by our Terms and Conditions visible on our website.
- Vanilla reserves the right to suspend indefinitely or for a definite period, amend/alter/delete or terminate the service at any time and for any valid commercial, technical or operational reason, by giving you a 30 day prior written notice with the proposed amendments/alterations or stating the reason for the suspension and/or termination thereof. Should you disagree with the Modifications during the 30-day time-period, you shall have the right to opt out by informing us of your decision to this effect. If not, you shall be deemed as having accepted such modifications.

I/We understand that should this this agreement be terminated by the subscriber prior to the agreed termination date, a penalty of 3 months service shall be immediately payable.

\_\_\_\_\_  
Signature of client

\_\_\_\_\_  
obo Vanilla Telecoms Ltd.

### Kindly attach the following documents to this form:

- Copy of ID card
- Signed and completed SI Mandate Form