

# Standing Instruction Mandate - Debit / Credit Card



vanilla telecoms

Pay your bills automatically!  
You'll still receive a bill by email.

Payment will be effected from your credit/debit card 15 days after the date of the bill being issued. You've got ample time to contact our Customer Care Offices should you have any bill related concerns.

Kindly fill in the two sections of the form below, as well as the details overleaf, and send it to:  
*Vanilla Telecoms Ltd 162, Cannon Road, Santa Venera, SVR 5532, Malta.*  
**A copy of the identity card of the person applying is required.**

<b>Credit Card</b>	<b>Credit Card Details</b>				
	Name of the Credit Card Holder (Mr. / Mrs. / Ms. / Dr.)				
	Card Type	<input type="checkbox"/> Visa	<input type="checkbox"/> Mastercard		
	Credit Card Number				
	Credit Card Expiry	___ / ___ (MM/YY)	CVV		
Name of the Issuing Bank					
<b>Vanilla Information</b>	<b>Vanilla Account Information</b>				
	Vanilla Account Holder Name				
	Mobile Number		Email		
	Payment Frequency	<input type="checkbox"/> Quarterly <input type="checkbox"/> Half Yearly <input type="checkbox"/> Annually			
	Standing Instruction Start Date	___ / ___ / ___ (DD/MM/YY)			

## Declaration by Vanilla Account Holder:

I hereby authorize Vanilla Telecoms Ltd and/or its service providers, to debit my account/credit card detailed overleaf and to credit Vanilla Telecoms Ltd following a request to this affect by the latter.

I understand that the amount to be debited and the date of such debit varies. Vanilla Telecoms Ltd shall notify me in advance of the amount and date of the debit. I also understand that the Bank shall not be bound to verify whether such advance notice has been given. I understand that the bank is at liberty to either refuse to effect payment or to reverse a payment if my bank account/credit card does not have sufficient funds to meet the debit amount. I also understand that any charges levied by the Bank due to insufficient funds shall be debited to my account.

I reserve the right to refuse a debit in my account that does not agree with the services received by me and I understand that any such claim submitted to the Bank within 30 days after payment date will be reversed accordingly by the Bank. I understand that any claims after 30 days will have to be raised directly with Vanilla Telecoms Ltd.

I understand that the Bank/Vanilla Telecoms Ltd may terminate this debit instruction at its sole discretion by advising me and the Bank/Vanilla Telecoms Ltd in writing. I shall inform the Bank and Vanilla Telecoms Ltd in writing if I wish to cancel this mandate.

All arrears need to be paid before applying for this service. I fully undertake to keep the Bank harmless and fully indemnified against any liability, loss or damage the Bank may incur for any reason which is beyond the Bank's control in consequence of making this facility available.

This document may be retained by Vanilla Telecoms Ltd. Vanilla Telecoms Ltd's request to debit my account/credit card may be construed by the Bank to mean that Vanilla Telecoms Ltd possess this authority.

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This document should be signed by all the bank account/card holders irrespective of any other instructions given to the Bank for the operation of the IBAN number (specified overleaf). This mandate is granted by me in relation to 'Vanilla Telecoms Billing Account Numbers' indicated below. Forms should be sent to Vanilla Telecoms Ltd., Accounts Department, 162, Canon Road, Santa Venera, SVR 5534.

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Vanilla Telecoms Billing Account Numbers

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Name of Card/Account Holder (s)

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Signature of Account Holder (s)

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ID Card Number (s)

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Date

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Telephone/Mobile Number

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Email Address

## DATA PROTECTION NOTICE

The personal data contained in this application form shall be processed by Vanilla Telecoms Ltd in strict confidentiality and for the purpose of billing you for the services rendered by Vanilla Telecoms Ltd. You have the right to access, rectify, and where applicable, erase any data concerning you. Vanilla Telecoms Ltd guarantees fair processing of your personal data. Your contact details may be used by Vanilla Telecoms Ltd to send marketing communications regarding the services which the organisation may, from time to time, promote. Should you wish not to receive such communications, you are requested to tick this box: **I do not wish to receive any promotional material by email**